



Pest Control

This moderation report covers activities for the period October - December 2023.

Since June 2022, **six new or revised programmes have been endorsed** by Muka Tangata for use in the Pest Control industry.

In the period between October and December 2023, we called for **27 ākonga (learner) assessment samples** from **four providers** delivering standards in this industry. These were desk-based moderated.

Our moderators agreed with 67% of the providers assessment judgements - this is lower than the all-of sector verification rate of 76% for this period. Although this verification rate is lower than preferred, it was only one provider who failed to meet the standard.

The Quality Assurance and Enhancement team have since been working closely with the provider to improve the quality of the assessment materials. This particular provider will be post-assessment moderated again in 2024.

Of the 16 ākonga Māori samples moderated, our moderators agreed with eight assessor decisions.

Over the year, we facilitated **22 professional development online seminars** for providers around best practice assessment, meeting programme endorsement considerations, and te ao Māori.