



MUKA TANGATA
People, Food and Fibre
Workforce Development Council

Te Whakatōnga



Progress Report 2024

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March 2024
Muka Tangata Quality Assurance and Enhancement team

Purpose

Te Take o te Ripoata

This report provides an update on Te Whakatōnga to providers who have an interest in te ao Māori and its relevance to the food and fibre sector.

It specifically focuses on the implementation of the recommendations and outlines how we plan to continue this mahi in 2024 and beyond. **The impetus behind Te Whakatōnga was initiating the journey – this is merely the start.**

[Te Whakatōnga](#) can be viewed in full on the Muka Tangata website.

2023 Highlights

Ngā Hirahiratanga o 2023

- Presenting Te Whakatōnga at the Careers and Transition Education conference in Whangārei (23 November).
- Moderating te reo Māori learning samples from Kura Kaupapa Māori.
- Collaborating with providers and vocational education partners to establish our [online resource repository](#).
- Supporting ākonga Māori and capturing the verification rate. Results being 72% from January - June 2023.
- Giving kaupapa Māori providers confidence in the cultural capabilities of the Muka Tangata Quality Assurance and Enhancement team.

Embedding the recommendations

Te Whakatinanatanga

The initial recommendations detailed in Te Whakatōnga informed much of our mahi during 2023. This is outlined below in relation to the corresponding recommendation.

1. Te ao Māori approach to quality assurance

Develop a kaupapa Māori value-based approach to quality assurance and activities for the team that builds on our operating model, Ohu Ahumahi shared vision for WDC assurance activities, and our commitment to te Tiriti o Waitangi.

Our mahi

We have developed key principles derived from te ao Māori that:

- Embody our commitment to te Tiriti o Waitangi from a quality assurance and enhancement perspective,
 - Brings our quality assurance and enhancement approach into focus and how we go about our mahi,
 - Provide a reference and inform our actions and operation, and
 - Give us confidence in our mahi and builds on the wider WDC and Muka Tangata mahi.
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2. Māori as a moderation focus area

Current moderation doesn't focus on Māori ākonga. We recommend having Māori as a moderation focus area to better understand trends, outcomes, and challenges they face, and to provide assistance/advice to address them.

Our mahi

We have called for at least one Māori learner sample as part of our post-moderation function to better understand themes and trends. We have had a verification rate of 72% from January - June 2023 (2% higher across all groups).

Having focused conversations with providers about ākonga Māori and their achievement as part of our hui whakapūmau (enhancement visits).

3. Champion successful models

As a part of our whanaungatanga approach, we recommend championing models that have proven successful for Māori through workshops, communications, and site visits with providers. As a part of this recommendation, we would create a repository on the Muka Tangata website that details mātauranga and te ao Māori models and successful practices.

Our mahi

We have built an [online resource repository](#) and champion these successful models in through our whakapūmau, programme endorsement, seminars and other activities. This is updated as we become aware of new models.

4. Measure the understanding of te ao Māori

Engage with the Food and Fibre Centre of Vocational Excellence to build a rubric around te ao Māori within the vocational excellence framework. This can be used by providers as a low-cost method to measure the competence and up-skilling of their staff in te ao Māori.

Our mahi

Instead of developing a new model, the Food and Fibre Centre of Excellence decided to look critically at their current model for future redevelopment and the resource repository we have made is being championed on their website.

5. Enable mātauranga Māori through professional development

As part of our ongoing commitment to te Tiriti, we see the need to have an on-going Māori professional development plan in place. Our Poutiaki te Ara Kounga Māori, together with Kairuruku Māori and Manukura should develop a te ao Māori professional development plan for the team.

Our mahi

We have developed a three-year te ao Māori plan that focuses on building our team's confidence, capabilities, and understanding.

We have met the quarterly targets during year one, and the feedback from the team has been overwhelmingly positive. Year two of the professional development plan is underway for 2024.

6. Develop rubrics to support endorsing programmes

Develop a set of rubrics to meet programme endorsement considerations around te ao Māori and Pacific learning and languages considerations.

Our mahi

We have developed a set of rubrics across Ohu Ahumahi which are currently being trialled. Supporting documentation has been published on our website to support providers in their te ao Māori journey. [See here](#).

7. Contribute our findings to the Ohu Ahumahi WDC work

Share the project findings and recommendations with the other WDC Quality Assurance rōpu to support professional development and sharing of good practices.

Our mahi

We have used our findings to inform the development of the cross-WDC te ao Māori programme endorsement rubric.

8. Support all Muka Tangata mātauranga Māori mahi

The details and findings of this project will support the mahi of all of the Muka Tangata operational teams. We recommend the project details and findings are presented to all Muka Tangata teams and Kairuruku Māori for consideration.

Our mahi

Through presenting Te Whakatōnga to Muka Tangata kaimahi, it has supported our functional teams upskilling in te ao Māori.

Projects continuing in 2024

Ngā Mahi Ka Oti Tonu

- Mātauranga Māori seminars with providers.
- Development and implementation of the 2024 professional development plan for the Quality Assurance and Enhancement team.
- Upskilling our Quality Assurance and Enhancement team in specific industry history and tikanga associated with the industry.
- Whanaungatanga with Kaupapa Māori providers to support the success of ākongā Māori.

New projects for 2024

Ngā Mahi Ka Oti ā Tōna Wā

- **Formalising communications with kaupapa Māori providers:** Establish a regular food and fibre qualifications and quality hui for kaupapa Māori providers (one-off in the first instance).
- **Kaupapa Māori solutions brokering and advice:** Support kaupapa Māori providers to develop and delivery quality programmes, and, where possible, broker solutions to their challenges.
- **Tangible resources to support the upskilling of providers:** Develop our resource repository by including FAQ videos and seminar recordings, including mātauranga Māori and te ao Māori.



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